



IC MEMORANDUM 10-12

TO: KEHP Insurance Coordinators
FROM: Department of Employee Insurance (DEI)
RE: Entrust Encrypted Email Issue
DATE: March 23, 2010

Please be advised that the server which provides ENTRUST encrypted emails is currently not available. At this time, an estimated time of resolution is unknown.

Please communicate all HIPAA sensitive information to the Dept. of Employee Insurance via phone calls and faxes.

As always, please feel free to contact DEI's Member Services Branch at 888-581-8834 with any questions.

Commonwealth of Kentucky
Personnel Cabinet
Department of Employee Insurance
2nd Floor, State Office Building
501 High Street
Frankfort, Kentucky 40601

Web Site: <http://kehpn.ky.gov>

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